



TERMS AND CONDITIONS OF CLASSES

1. Participation in the classes is tantamount to accepting the Terms and Conditions and a Declaration that there are no health contraindications to participate in sports activities. The organizer is not liable for any damage to the Participant's health during the training.
2. Classes last 55 minutes (or 85 minutes depending on the group) at predetermined times. Classes are not extended if they started with a delay due to the Participant's fault or for reasons beyond the Trainer's control or Organizer's control.
3. The organizer provides tennis balls. The organizer will provide tennis rackets for the Participants of the classes provided that such a need is communicated in advance.
4. The participant provides themselves sports outfit, in particular tennis shoes.
5. During the classes, only participants of the classes, trainers and those authorized by the Organizer may stay on the court.
6. An underage Participant may participate in the classes provided that a parent (legal guardian) gives prior written consent to participate in the classes. The consent must be accompanied by the Terms and Conditions signed and approved by the parent (legal guardian). The consent and signed Terms and Conditions should be given to the Trainer or sent as a scan to the Organizer (biuro@ktenis.pl).
7. If the Participant cannot attend the class, the Organizer may allow another person to attend the class, including a person indicated by the Participant provided that the Organizer was informed about that fact and accepted this change.
8. The monthly fee for group classes covers 4 trainings per month, and the Participant is obliged to pay it via bank transfer, in advance, in the amount in accordance with the Price List, 10th day of the month the latest, or at the latest on the day the first training in a month in which classes started after 10th day of the month.
9. Where there are five training sessions in a given month, the Participant is obliged to pay the fee for the 5th training session together with the fee for the following month.
10. In the event of the Participant's absence from the classes, the fee is non-refundable. If the absence from the classes is reported in advance the fee for the class is still to be paid but the Participant may, after Organizer's consent and provided that there are available groups, participate instead in a class of a different group. It is possible to make up training for missed classes until the end of a given season, i.e. until April 30 and September 30, respectively.
11. Individual training sessions can be postponed to another date, depending on the availability of the courts and trainers in important circumstances provided that this fact is reported to the Organizer no later than 48 hours before the training begins by email (biuro@ktenis.pl), phone or sms (+48 796 760 567) provided that this has been confirmed by Organizer. If the notice is not given, the fee for a given training session will be forfeited. The Organizer does not accept notices from applications like WhatsApp, Telegram or Signal (and similar).
12. If the classes do not take place due to the Organizer's fault or as a result of force majeure (in particular, bad weather, technical problems or no electricity should be considered as such), the Participant may decide: whether they will be made up at a later date (subject to the consent of other participants of the classes) arranged with the Organizer, or their cost will be reimbursed (subject to prior payment of the due fee).
13. You should inform about resignation from participation in classes conducted by the Organizer up to 14 days before the next billing period, i.e. 14 days before the 1st day of the following month.
14. The terms of payment and other rules for the organization of the classes referred to above are presented to the Participant at the latest at the first meeting with the instructor.
15. The Organizer reserves the right to change the Terms and Conditions and the Price List, of which he shall inform the Participant at least one week before the effective date of the Terms and Conditions (or the Price List, respectively) after the changes.
16. Those who do not consent to the placement of photos with their (or their children's) image on the school's website and social media profiles are asked to provide this information via e-mail (biuro@ktenis.pl).
17. If the Participant is missing payments for at least two billing periods (2 months or 8 classes) – such a Participant may be subject to removal from the list of Participants until the missing payments are made.